

<p><b>JOB DESCRIPTION: SPURWINK SERVICES</b></p> <p><b>Effective Date: 10/30/17</b></p>	<p><b>Children's Care Coordinator</b></p> <p><b>Outpatient and Community Services</b></p> <p><b>Revised: 2/21/18; 08/03/21</b></p>
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\* Denotes an Essential Function

**Title:** Children's Care Coordinator

**Category:** AS2

**Code:** CHCRC

**Minimum Educational Requirements:** Bachelor's degree from an accredited four (4) year institution of higher learning with a specialization in social services or closely related field.

**Minimum Experience Requirements:** Experience in social services preferred.

**Duties and Responsibilities of the Position:**

- \* 1. Provide intake/assessment when clients are referred and ongoing assessment as required.
- \* 2. Facilitate Individual Service Plan team meetings and develop a plan of care (ISP) for the child with input from the team. Plan will include a crisis plan when appropriate. In BHH plan will integrate behavioral and physical health needs and goals.
- \* 3. Oversee implementation of ISP, monitor and document progress.
- \* 4. Participate in a team-based approach to care by collaborating with Clinical Team Leader, Family/Youth Support Partners, Nurse Care Manager, and Psychiatric and Medical Consultants.
- \* 5. Partner with clients' primary care provider. Adhere to procedures and practices outlined in Health Home MOUs.
- \* 6. Maintain regular contact with all team members and other community professionals involved with the client.
- \* 7. Identify and assess physical and behavioral health-related risk factors and ensure that clients and families are aware of all community services and resources. Assist families in accessing resources.
- \* 8. Provide family support through phone contact and face-to-face meetings through home visits and community outreach.
- \* 9. Participate in individual & group supervision, required trainings, and case consultations. Demonstrate CARE principles in interactions with all staff, clients, guardians, and other providers.
- \* 10. Know and comply with policies and procedures.

- \* 11. Maintain records and documentation as required by Spurwink or State Agencies.
- \* 12. Be familiar with specific outcome measures as required by Spurwink or State Agencies.
- \* 13. Maintain expectations related to caseload size, billing, and attestation requirements.
- 14. Monitor and maintain Mainecare Authorizations.
- 15. Maintain a current Maine driver's license and a clean driving record as outlined in Spurwink's Driving Policy.
- 16. Other duties as deemed appropriate and necessary by the Outpatient and Community Services Supervisor, the Associate Regional Director, or their designee.

**The following job duties pertain to working with ShifaME.**

- \* 1. Participate in ShifaME group consultations as required by supervisor.
- \* 2. Co-Facilitate ShifaME school based groups utilizing the TSTR curriculum.
- \* 3. Provide Cultural Brokering as needed to support the delivery of TSTR counseling services.
- \* 4. Participate in TSTR trainings as required by ShifaME Project Director, Supervisor and, those other assignments appropriate to the position as determined by the Outpatient and Community Services Supervisor.

**Immediate Supervision:** Outpatient and Community Services Supervisor or Associate Regional Director.

**Immediate Subordinates:** None.

**Schedule of Employment:** Non-exempt.

**Other:** As an employee of Spurwink, the Case Manager is expected to adhere to the policies and procedures of Spurwink. They must keep client health care information confidential, and in all other ways comply with Spurwink's policies and procedures implementing the Health Insurance Portability and Accountability Act (otherwise known as HIPAA). Due to the nature of work of educating, training, and treating clients from diverse backgrounds, the Case Manager is required to be trained initially and annually in good health practices, communicable illnesses, and universal precaution procedures. By virtue of the responsibilities of this position, it is reasonably anticipated that the Case Manager may be exposed to blood or other potentially infectious materials. Therefore, they will receive blood-borne pathogens training (including training regarding Hepatitis B) and will be offered the Hepatitis B vaccination series upon hire.

**General Sign Off:** The employee is expected to adhere to all agency policies and to act as a role model in the adherence to agency policies.

I have read and understand this explanation and job description.

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Employee Name (Please Print)

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date